

## Video/Audio 1

**Directions:** Watch the video clip twice and then fill in the blanks with the missing word(s).

**Female Speaker:** Welcome to the Pulse Two-Point-Sixteen: In this episode, we celebrate the unsung heroes 1 \_\_\_\_\_ around the world——nurses!

**Nurses:** No matter where you are in the healthcare system, there is a nurse nearby, 2 \_\_\_\_\_, assisting with treatments, comforting you when you are sick and so much more. While they may sometimes be overshadowed by doctors, their contribution to patient care is 3 \_\_\_\_\_.

Australia's Nurse TV understands the critical importance of nurses. Their icyou channel aims at 4 \_\_\_\_\_ nurses play in healthcare. It also aims to educating nurses themselves about the expanding opportunities, a career in nursing can offer. Nurses are always ready to 5 \_\_\_\_\_. But that's not all they provide.

Frequently nurses are at the heart and soul of the healthcare system. Not only providing care, but also sharing 6 \_\_\_\_\_. On the Johnson & Johnson Health Channel, you can watch inspiring stories of nurses who 7 \_\_\_\_\_. Watch nurses whose 8 \_\_\_\_\_ keeps those patients and their families going through the toughest of times. And that's just the beginning, hospitals and 9 \_\_\_\_\_ from coast to coast are filled with nurses who are touching lives everyday.

## Script

### The Importance of Nurses

**Female Speaker:** Welcome to the Pulse Two-Point-Sixteen: In this episode, we celebrate the unsung heroes and front-line health delivery around the world: Nurses.

No matter where you are in the healthcare system, there is a nurse nearby, collecting your vital signs, assisting with treatments, comforting you when you are sick and so much more. While they may sometimes be overshadowed by doctors, their contribution to patient care is vast and immeasurable.

Australia's Nurse TV understands the critical importance of nurses. Their ICyou channel aims at educating us about the vital role nurses play in healthcare. It also aims to educating nurses themselves about the expanding opportunities, a career in nursing can offer. Nurses are always ready to provide basic treatment and services. But that's not all they provide.

Frequently nurses are at the heart and soul of the healthcare system. Not only providing care, but also sharing priceless, emotional support. On the Johnson & Johnson Health Channel, you can watch inspiring stories of nurses who have touched the lives of their patient. Watch nurses whose dedication keeps those patient and their families going through the toughest of times. And that's just the beginning, hospitals and medical facilities from coast to coast are filled with nurses who are touching lives everyday.

## Video/Audio 2

Hi. I'm Caig Selinger, I'm a speech language pathologist and founder of Brooklyn Learning. Here for About.com.

I'm going to show you what it's like to be a pediatric speech language pathologist. I really do a variety of different things. In general, what I'm really trying to do is to help a child with a speech and language delay, by facilitating their speech and language development.

To be a certified speech and language pathologist you need a masters degree. And, then, after you receive your masters by an accredited university you have to do a nine month full time fellowship.

I chose to work as a speech language pathologist because I really connect with children. When you play with a child it's always important to describe what they're doing, what the child sees and experiences. And, also, as an adult you should describe what you're doing and also describe what the both of you are doing. That's a technique using descriptive language, because when a child hears language it helps them process the language better, which, in turn will help them learn vocabulary.

You want train? Say I want train....now, I'm going to use a fill in. I'm going to see if I say I want, and then, he'll fill in train. K, Niko...? I want....

The salary really ranges. School language pathologists typically make I think what teachers make. If you'r a private speech language pathologist the salaries are usually a bit higher. If you were in a medical setting I think typically the average salary is probably comparable to what a teacher makes. So, the salary really varies depending on the setting or if you are in a private practice.

I think, for those that are interested in being a speech language pathologist is for those that love, as I said, to be with children and those that want to help and educate and help those children that are having certain issues and delays with their communicated development.

You can be a speech language pathologist and help those with feeding difficulties, you can be a speech language pathologist and help those with literacy difficulties. You can work in care. Voice speech language pathologist with vocal pathology. So, it's a really wide open field, in terms of different areas of expertise.

I am a home based and office based speech language pathologist. And, what I love about my job is that I can bike to my client's home. Where I can work with the child and form a relationship with the family.

I also have clients that come to my home based office. So, in a typical day, I see anywhere from seven to nine children. I have a backpack full of activities and I see the child and I have goals. And, I work on the goals.

I also, in terms of working with children, I also work with elementary school age

children as well. One of the most rewarding things for me as speech language pathologist is really developing the relationship with the child and seeing them grow.

I really get a kick when I see a child that's really excited to see me. Really excited to learn.

I think that it's just an amazing feeling when you know that a child is really excited to see you and then when you teach a child and then a child is demonstrating what they learned, it's just an amazing feeling.

### **Video/Audio 3**

Experience in the United States and other countries has shown that after disasters, the number of psychological casualties greatly exceeds the number of physical casualties. CDC funds programs at Johns Hopkins Preparedness and Emergency Response Research Center that seek to identify critical barriers to local public health workers' willingness to respond in public health emergencies.

Research among a variety of public and private health providers, including hospital staff, EMS providers, and health department workers, has revealed substantial gaps in their willingness to respond. A 2009 study conducted by Johns Hopkins at an urban tertiary care hospital found that nearly one-third of hospital employees indicated they were unwilling to respond to an influenza pandemic, regardless of its severity. Furthermore, the Institute of Medicine recently reported that the US health care system has little or no capacity to accommodate the surge of patients that typically need to be seen in disasters. These deficits present significant operational concerns for national health security in the event of a public health threat.

The Johns Hopkins Preparedness and Emergency Response Research Center, or PERCC, has developed tools to assess public health responders' willingness to respond. One is an online survey, the Johns Hopkins Public Health Infrastructure Response Survey Tool. It examines willingness to respond and related attitudes and beliefs toward four emergency scenarios across the all-hazards spectrum. The scenarios include a weather disaster, influenza pandemic, radiological "dirty" bomb, and an anthrax bioterrorism attack. This survey was completed in more than 70 local health departments across the US, representing 3,000 public health workers.

Another tool that PERCC developed is the Johns Hopkins Public Health Infrastructure Training, or P-H-I-T. P-H-I-T is curriculum designed to address the attitudinal and behavioral gaps in willingness to respond. It's delivered over a six-month period using a train-the-trainer format and includes facilitator-led exercises; case scenarios; and independent learning activities, such as mapping multiple routes to work and developing personal and family preparedness kits. Formats for training delivery are flexible and scalable to meet the unique needs of health departments. Johns Hopkins Preparedness and Emergency Response Research Center has more information on these and other tools related to response willingness.